

FAQs

FREQUENTLY ASKED QUESTIONS



What is the interview about?

The parent/guardian and young person surveys will cover a range of topics, including the study child's schooling, their happiness and wellbeing and their experiences of the support they get based on their needs. This will be similar to last year's survey, although some of the questions and topics have changed.



Where can I use my voucher?

The Love2Shop voucher can be spent in lots of different shops, either in stores or online, such as Argos, Boots and TK Maxx.



How was my child chosen?

Every family who took part in the 2022 SEND Futures survey are invited to take part in this year's survey. Each young person is irreplaceable as it is important for our research that we follow their experiences over time.



Who is carrying out the study?

The Department for Education (DfE) asked the National Centre for Social Research (NatCen) – Britain's largest independent social research organisation – to carry out the study.



What will happen to any information I give?

We will handle your data in accordance with the UK GDPR and the Data Protection Act 2018. The survey findings are anonymised and nothing we publish will identify you. The results collected will help the government make policies for children with SEND. Charities will also be able to use the findings.

To read more about how we will look after your personal information, please visit: www.natcen.ac.uk/send-futures/privacy



Where can I find out more?

Visit www.natcen.ac.uk/send-futures, email NatCen at SENDFutures@natcen.ac.uk, or call NatCen on Freephone **0800 652 4570**.

If you would like to contact the DfE directly about this work, please email send.futures@education.gov.uk.

To see a copy of this that is easier to read, please visit www.natcen.ac.uk/send-futures/FAQs